

TERMS & CONDITIONS
USE OF LOUNGES AND MEETING ROOMS LOCATED AT
UOB PRIVILEGE BANKING CENTRES AND THE UOB PRIVILEGE RESERVE SUITES
IN SINGAPORE

1. **Definitions:**
 - (a) **“Customers”** refers to any customers of the Privilege Banking segments and the Privilege Reserve segments of the Bank and the term **“Customer”** shall refer to any one of them.
 - (b) **“Bank”** or **“UOB”** refers to United Overseas Bank Limited.
 - (c) **“Lounges”** refers to the lounges located at UOB PBCs in Singapore.
 - (d) **“UOB PBCs”** refers collectively to the UOB Privilege Banking Centres and the UOB Privilege Reserve Suites located in Singapore.

2.
 - (a) Customers will enjoy complimentary entry to the Lounges. Each Customer may bring a maximum of two (2) guest(s) when visiting any Lounge. All guest(s) must be accompanied by the Customer at all times.

 - (b) If Customers and his/her/their guest(s) wishes to use any meeting room located at any UOB PBCs and/or enjoy the food and beverages provided at any UOB PBCs, they must be accompanied by that Customer’s Client Advisor(s) at all times during such use.

3. **Operating hours for the Lounges are as follows:-**
 - (a) **Lounge located at Parkway UOB PBCs only**
 - 10.30 a.m. to 5.00 p.m. (Mondays to Fridays except for public holidays)
 - 9.00 a.m. to 12.30 p.m. (Saturdays except for public holidays)

 - (b) **Lounges at all other UOB PBCs**
 - 9.30am to 5.00pm (Mondays to Fridays except for Public Holidays)
 - 9.00 a.m. to 12.30 p.m. (Saturdays except for Public Holidays)

4. **Notwithstanding anything to the contrary,:-**
 - (a) entry to and, where applicable, use of the Lounges are subject to space availability;

 - (b) Customers and all (or any) of their guest(s) may be refused entry to a Lounge if that Lounge is full or is not available for use; and

 - (c) the staff of UOB and its affiliates reserves the right to do any of the following at such staff’s discretion and for any reason:-
 - (i) refuse entry to any Customer and his/her guest(s) at any time from the Lounges and any area of the PBCs and the meeting rooms;

- (ii) to remove any Customer and his/her guest(s) at any time from the Lounges and any area of the PBCs and the meeting rooms; and
- (iii) to refuse to provide any Customer and his/her guest(s) with any luncheon or food and beverages,

and UOB and its affiliates shall not be liable or responsible to any person(s) arising from such action.

5. For the comfort of other users of the Lounges, each Customer and his/her guest(s) are advised to refrain from conducting any of his/her/their personal meetings and/or, where applicable, business meetings within the Lounges or any part of the PBCs and the Bank's premises.
6. Customers are responsible for all their belongings and that of their guest(s) at all times within and outside of the Lounges and any part of the Bank's premises. Under no circumstances will UOB and its affiliates be liable or responsible for the belongings of any Customer and that of their guest(s). Customers and his/-her/their guest(s) shall take their belongings into and outside the Lounges and any part of the Bank's premises area solely at his/her/their own risk.
7. Customers shall at all times and Customers shall procure that their guest(s) shall at all time dress and behave appropriately within the Lounges and the Bank's premises.
8. Customers and their guest(s) are advised to consume alcohol responsibly, where applicable.
9. Customers shall only consume and Customers shall procure that their guest(s) only consume food and beverages that are provided by the Bank for consumption and use in the Lounges and, where applicable, meetings rooms located at UOB PBCs, within the Bank's premises only. Customers shall not and shall procure that their guest(s) do not remove such food and beverages from the Bank's premises.
10. Customers and their guest(s) agree to adhere to the no smoking policies in operation in the Bank's premises.
11. One (1) hour complimentary parking coupons are only offered to Customers who are Privilege Reserve segment customers of UOB that have parked his/her vehicles in the parking lots at Marina Bay Financial Centre, 268 Orchard or in the parking lots at Grand Park Orchard, Singapore and have performed banking transactions and / or attended meetings with their Client Advisor(s) at the UOB Privilege Reserve Suites on that same day. The coupons must be utilized on the same day that it is provided to the applicable Customers.

12. UOB and its affiliates shall under no circumstances be liable or responsible for any liabilities, damages, claims, suits, judgements, losses, costs and expenses caused to or incurred by or suffered by, howsoever arising, the Customers and their guest(s) or to any person arising from or in connection with any use of any of the Lounges and/or the meetings rooms located at the UOB PBCs or any consumption of the provided food and beverages. Customers and each of their guest(s) shall defend and indemnify UOB and each of its affiliates against and hold UOB and each of its affiliates harmless from all liabilities, damages, claims, suits, judgements, losses, costs and expenses for any injury to or death of any person or damage to or destruction of any property arising out of or in connection with the use of the Lounges and/or meeting room and/or any consumption of the provided food and beverages by any Customer and/or any of their guest(s) or any person.
13. Use of the Lounges and the meeting rooms at the UOB PBCs and the consumption of the provided food and beverages by the Customers and their guest(s) are subject to these terms and conditions. Any use of such Lounges and, where applicable, the meeting rooms and, where consumed, the consumption of the provided foods and beverages by the Customers and their guest(s) amounts to an acceptance by the Customers and their guest(s) of these terms and conditions.
14. Notwithstanding anything herein, UOB reserves the right at any time and from time to time in its sole and absolute discretion to amend, or vary any of these terms, without giving any reason or prior notice or assuming any liability to any person, and all parties shall be bound by these amendments and/or variations. UOB shall not be liable to pay any compensation or enter into any correspondence in connection with the same and all parties shall be bound by these amendments or variations.
15. UOB's decision on all matters relating to these terms including any dispute will be final and binding on all Customers and their guest(s) and no correspondence will be entertained.
16. These terms shall be governed by the laws of the Republic of Singapore and all Customers and their guest(s) shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.