

**TERMS & CONDITIONS  
THE OASIS SPA  
FIVELEMENTS  
MANDARA SPA  
SENSE OF TOUCH  
WILLOW STREAM SPA**

1. This privilege is offered to all Private Bank clients of United Overseas Bank Limited (“UOB”) who maintain a minimum asset under management of S\$2 million with UOB (“Clients”).
2. Each Client is entitled to the following complimentary spa treatments at the respective participating spa outlets (see table below), provided always that each Client is limited to two (2) complimentary spa treatments for each of the participating spa outlets. For the avoidance of doubt, if the participating spa outlet has more than one location (whether in Singapore or overseas), the Client remains limited to two (2) complimentary treatments regardless of the locations of the participating spa outlet.

<b>PARTICIPATING SPA OUTLETS</b>	<b>COMPLIMENTARY SPA TREATMENT</b>
FIVELEMENTS	Limited to any two (2) of the following: -Traditional Balinese Massage (60 minutes); -Ultimate Back, Neck and Head Massage (45 minutes)
MANDARA SPA	Limited to two (2) Traditional Balinese Massage (60 minutes)
SENSE OF TOUCH	Limited to any two (2) of the following: -De-stress Massage (60 minutes) -Detox Massage (60 minutes) -Deep Calm Massage (60 minutes)
THE OASIS SPA	Limited to two (2) King of Oasis Signature Massage (120 minutes)
WILLOW STREAM SPA	Limited to any two (2) of the following: - Stress Relief Massage (60 minutes) - Deep Cleansing Facial (60 minutes) - Gentle Body Polish (60 minutes)

6. Client can book additional spa treatments or for additional persons, subject to the participating spa outlet’s availability, and provided that the costs of the additional persons and additional treatments are borne by the Client. Such additional costs are based on the individual spa outlet’s rates, and subject to service charge and prevailing government taxes.
7. Clients shall make their bookings for each complimentary spa treatment through UOB Private Bank Concierge at 1800 881 8886 in Singapore or +65 6881 8886 from overseas. All bookings must be made in the name of the Client. All bookings are processed on first-come, first-served basis, and will be subject to availability at the respective spa outlets and applicable blackout dates which will be advised during booking.
8. The Client is required to furnish the preferred date and time of the complimentary spa treatment and his/her UOB credit card details when making his/her booking.

9. The Client is permitted to re-schedule any booking which has been confirmed subject to subject to availability at the respective spa outlets and provided always that such re-scheduling is done at least seven (7) working days prior to the initial booked date.

10. If the Client cancels any of the complimentary spa treatments or does not turn up on the booked date, or make amendments to the booked dates for the complimentary spa treatments; then the Client shall be liable to pay the full fees and charges of the complimentary spa treatment. Client shall also be subject to the individual participating spa outlets' conditions for cancellation, amendment and no show, and the Client will be responsible for any charges / fees imposed in relation thereto. The complimentary spa treatment shall not be replaced or compensated.

11. In the event of late arrival after the booking time, the Client may choose to continue with chosen complimentary spa treatment with the remaining time booked, or have an alternative complimentary spa treatment if the alternative treatment is available.

12. Client must maintain the minimum asset under management of S\$5 million at the point of booking and utilization of the complimentary spa treatments, failing which UOB reserves the right to debit the cost of the complimentary spa treatments from the Client's accounts with UOB. Without limiting the generality of the foregoing, if UOB subsequently discovers that the Client is not eligible for this privilege, UOB may at its discretion (i) forfeit the booking for the complimentary spa treatments or (ii) if the spa treatments are already utilized, reclaim or debit the same or an amount equal to the costs of the spa treatments from the Client's accounts with UOB, without payment or compensation whatsoever or without giving any reason to such Client.

13. Client shall be responsible for and liable to pay for all his/her own costs, charges and expenses (including but not limited to any transport and travel related or incidental charges) and that of his/her guests which are incurred, sustained or suffered during the trip to and from the participating spa outlets and during their stay at the participating spa outlet

14. The privileges offered herein are subject to individual participating spa's terms and conditions.

15. Each Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within the facility of each participating spa outlets. UOB shall not be liable for any loss, injury to or expenses, claim or damages of any Client or his/her guests or any other person incurred in connection with this privilege or utilization of the complimentary spa treatments.

16. All Clients and/or their guests shall at all times comply and observe all prevailing rules and regulations prescribed by the participating spa outlets in relation to (but not limited to) the utilization of the spa treatments, the equipment, facilities, lockers, attire and personal hygiene. Each participating spa outlet reserves the right to refuse access to any Client or guest for inappropriate behaviour.

17. UOB assumes no liability or responsibility for the acts or defaults of the merchant / the participating spa outlets or defects in the goods and services offered by the merchant / participating spa outlets in connection with these privileges. UOB is not an agent of the merchant / participating spa outlets. Any dispute about the quality or service standard must be resolved directly with the merchant / relevant participating spa outlets. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services.

18. UOB and the participating spa outlets reserve the right to vary/amend the privilege and/or the terms and conditions herein without prior notice and at their discretion. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.

19. The Client shall permit and authorise UOB to disclose, reveal and divulge his/her information and his/her guest's information and particulars to any person (including, without limitation, the parties involved in organising, promoting and booking) as UOB deems fit at its discretion for the purposes of this privilege (including any promotional, marketing, publicity purposes in connection thereto) .

20. UOB Private Bank Clients may check for details of the participating spa outlets on [www.uobprivatebank.com](http://www.uobprivatebank.com).

21. Although all information is believed to be correct at the time of publishing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.

22. Participation in this privilege is subject to the terms and conditions herein.

23. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce or enjoy the benefit of any term herein.

24. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and all Clients who participate in this privilege shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.