



## TERMS AND CONDITIONS FOR BANYAN TREE HOTELS AND RESORTS ("BTHR")

- 1. This privilege is offered to all Privilege Reserve clients of United Overseas Bank Limited ("UOB") who maintain a minimum asset under management of S\$2 million with UOB ("UOB Privilege Reserve Clients").
- 2. Each UOB Privilege Reserve Client is entitled to a complimentary room night (one night per stay per resort) with a minimum of **two (2)** nights stay at any of the participating resort based on Best Available Rates as published on its website <a href="www.banyantree.com">www.banyantree.com</a>.
  - Banyan Tree Phuket Deluxe Villa
  - Banyan Tree Bangkok Grand Club Suite
  - Banyan Tree Lijiang Deluxe Suite
  - Banyan Tree Ringha Tibetan Suite
  - Banyan Tree Ungasan Garden View Villa
  - Banyan Tree Hangzhou Water Terrace
  - Banyan Tree Club & Spa Seoul Deluxe Suite
  - Banyan Tree Lang Co, Vietnam Lagoon Pool Villa
  - Banyan Tree Shanghai on the Bund Riverside Retreat
  - Banyan Tree Tianjin Deluxe Riverside Retreat
- 3. Each UOB Privilege Reserve Client can claim only one (1) complimentary night per stay per resort and this refers to the second night stay. The first night is chargeable to the UOB Privilege Reserve Client and the second night is complimentary. The UOB Privilege Reserve Clients shall make all their payments using a UOB credit card or cash upon check-out.
- 4. Each room booking is inclusive of daily breakfast for two (2) persons and standard welcome and turndown gifts.
- 5. Reservations are to be made by 31 December 2013 and stay is valid till 30 April 2014. The UOB Privilege Reserve Client must maintain the minimum asset under management of \$\$2 million at the point of booking and during his/her stay, failing which UOB reserves the right to debit the cost of the complimentary night stay from the Client's account.
- 6. UOB Privilege Reserve clients shall make their bookings and confirmation of all room bookings through the Privilege Concierge at 1800 222 9889 in Singapore or +65 6222 9889 from overseas.
- 7. Reservations and the privileges offered herein are not transferable and must be made in the name of the UOB Privilege Reserve Client. The UOB Privilege Reserve Client must be present at point of check-in.
- 8. Reservation (s) is subject to room availability at the time of booking and black-out dates apply as per each individual resort which will be advised during reservation. BTHR may offer a complimentary upgrade to the next room/villa category (subject to availability at the point of check-in) for a minimum of three (3) nights stay.





- 9. The privilege offered herein is not valid with any other promotions, offers and privileges.
- 10. Cancellation of room reservations shall be subject to the individual resorts' cancellation, amendment and no show policies. In the event of cancellation or no show, the complimentary night will not be replaced or compensated.
- 11. Extra person charge is applicable as per each individual resort's charges, subject to service charge and prevailing government taxes.
- 12. Only one extra person is allowed in each room (subject to configuration of each individual resort's room/villa). Extra bed and breakfast charges are applicable to the 3<sup>rd</sup> adult for triple sharing.
- 13. One child below the age of 12 years, who stays with parents in a room, will stay free of charge on accommodation basis. Extra beds for children (below the age of 12 years) are complimentary and subject to availability.
- 14. Each UOB Privilege Reserve Client shall be responsible and liable to pay for his/her own costs, charges and expenses and that of his/her guests incurred during the stay at the participating resort, including any transport and travel related or incidental charges incurred by the UOB Privilege Reserve Client to and from the participating resort.
- 15. Each UOB Privilege Reserve Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within and in each participating resort.
- 16. The privileges offered herein are subject to BHTR's terms and conditions.
- 17. UOB assumes no liability or responsibility for the acts or defaults of BHTR or defects in the goods and services offered by BHTR in connection with the privileges offered herein. UOB is not an agent of BHTR. Any dispute about the quality or service standard must be resolved directly with BHTR.
- 18. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services.
- 19. UOB and BHTR reserve the right to vary/amend the privilege and/or the terms and conditions herein without prior notice. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.
- 20. The UOB Privilege Reserve Client shall permit and authorise UOB to disclose, reveal and divulge his/her information and his/her guest's information and particulars to any person (including, without limitation, the parties involved in organising, promoting and booking) as UOB deems fit at its discretion.